

# White lies, red flags: restoring consumer trust in sustainability efforts

Impact Assessment of ICT Solutions



### Overview

Introduction
Proposed solution
Looking forward
Conclusions



### 1.1. About the speaker

About the presenter:

- Digital maturity auditor
- Trainer for digital transformation
- Member of the ADMA TranS4MErs network
- Coordinator of the Development & Sustainability working group, Cluj IT Cluster

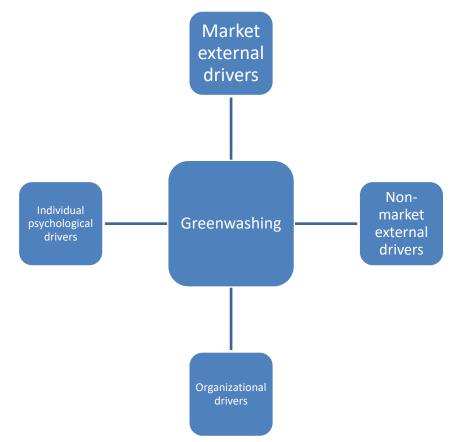


### 1.2. Definition

"Greenwashing broadly refers to forms of 'communication that mislead people into forming overly positive beliefs about an organization's environmental practices or products"

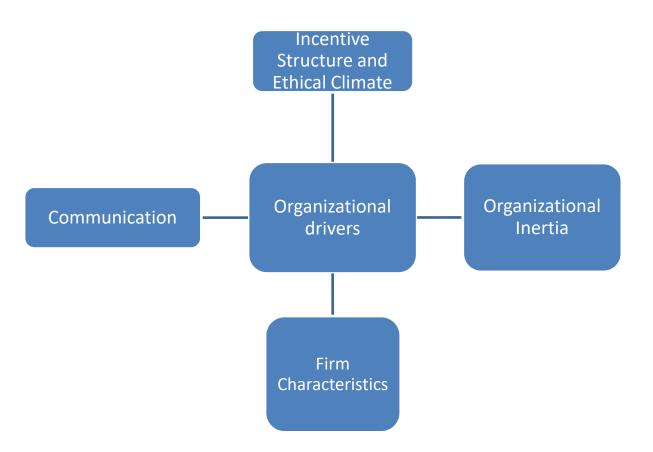


# 1.3. Drivers



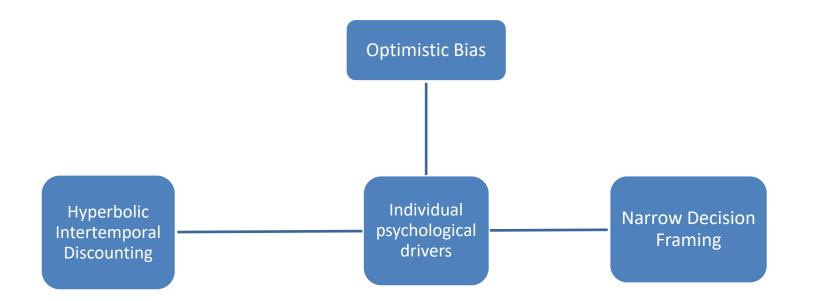


### 1.3. Drivers





### 1.3. Drivers





### 1.4. IT and greenwashing





### 1.5. Statistics



THE EMERGING TECHNOLOGIES: the drivers for digital transformation in business and education

24-25 October, Sibiu - RO

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# 15 out of 24

MULTINATIONALS considered 'CLIMATE LEADERS' have climate strategies that were evaluated to be of LOW or VERY LOW integrity.

#### IN 2023, GREENWASHING CASES JUMPED BY



SOURCES: Changing Markets Foundation, RepRisk, NewClimate Institute, Google Trends, European Commission



### 1.6.1. Impact – sustainable development











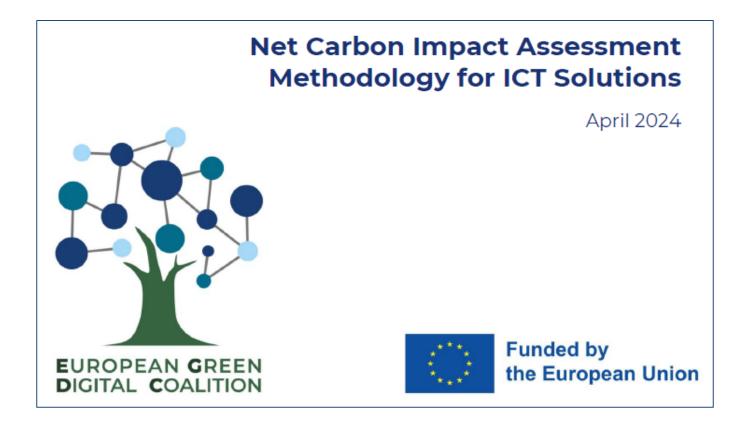


### 1.6.2. Impact – company level





### 2. Proposed solution





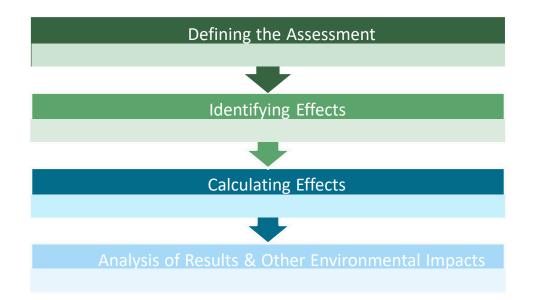
# 2.2. Fundamental concepts:

Fundamental concepts:

- Functional unit
- Implementation context
- Assessment boundary
- First, second and higher order effects



### 2.3. Main steps





# 2.4. Legal compliance

Upcoming EU Green Claims Directive – requirements:

- precision of claims;
- DNSH compliance of claims;
- transparency;
- verifiability.



# 3. Looking forward

Complementary measures:

- Promotion inside the ecosystem
- Business ethics course
- Localizing use cases
- Collaboration with the NGO sector



### 4. Conclusion

"Can Prometheus be reconciled with the seemingly antithetical notions of care and caution?"

- Bruno Latour



# Thank you.